



JUNE 2016

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Remember to keep your mailing address updated with DFAS using MyPay, by calling the RSO at 270-798-5280/3310, or by contacting DFAS at 1-800-321-1080.

Fort Campbell Retiree Bulletin

Soldiers and Families For Life Week & Retiree Appreciation Day (RAD) 21-24 September 2016

American Soldiers have borne the brunt of combat action in defense of our nation and freedom for over 200 years. Across the great states of Tennessee and Kentucky there are Veterans and Retirees who have fought in World War II, Korea, Vietnam, South America, Grenada, Panama, Somalia, Afghanistan, and Iraq, plus some places that are too secret to talk about. In honor of the service and sacrifices of these sons and daughters of our great country, Fort Campbell has decided to honor Veterans this year during the first annual Soldier and Families for Life Appreciation Week. The event will be conducted from 21-24 September 2016 all across Fort Campbell and will include a two-day job fair, a Military Survivor Appreciation event called "Boots on the Ground," a Veteran Benefits Fair, Soldier-for-Life Golf Scramble and as always, our annual Retiree Appreciation Day.

The week will begin with the Fort Campbell Soldier-for-Life Transition Assistance Program (SFL-TAP) two day job fair, open to all Veterans, at Cole Park Common (William C. Lee Road and 101st Airborne Division Road) from 21-22 September. The focus on 21 September will be national and international companies. Local and regional companies will be featured on 22 September. SFL-TAP job fairs have proven to be remarkably effective in matching employers and veterans.

On Friday morning at 0800, the first annual Soldier-for-Life Golf Scramble will kick off with a shotgun start. Teams of four will compete for prizes and bragging rights. This event is open to Soldiers, Veterans, Retirees and civilians. To compete, contact the RSO.

The opening ceremony of the Sur-

vivor Appreciation "Boots on the Ground" display in front of the 101st Airborne Division Headquarters will be on 23 September at 1600. Over 7,000 boots will be on display with each boot representing a service member who has died on active duty since 11 September 2001. Each boot is adorned with a photo of a service member, date of death and which conflict served or location stationed. Spending some time among these sacred boots memorializing Soldiers is a worthwhile endeavor and often the capstone of a visit to Fort Campbell.

All Veterans are invited to a Veteran Benefits Fair from 0800-1200 on 24 September at the Soldier Support Center (SSC), located directly across from the PX at 2702 Michigan Avenue. The opening ceremony, which begins promptly at 0800, will feature Retired Sergeant Major of the Army Kenneth Preston as the keynote speaker.

The fair will be divided into two major areas: benefits and health. Subject matter experts from the Department of Veteran Affairs (DVA) and the Tennessee State Department of Veterans Services will provide one-on-one information and assistance related to DVA compensation, GI Bill benefits, Combat Related Special Compensation, Behavioral Health, small business loans, vocational rehabilitation, employment, casualty assistance, Veteran burial benefits and more. Additionally, seminars will be conducted throughout the morning focused on benefit areas similar to those mentioned above. At the health fair, Veterans will be provided health screenings, nutri-

tion assistance, immunizations and assistance with behavioral health.

A Soldier-for-Life outdoor fair will be held on Michigan Avenue in conjunction with the Veterans Benefit Fair and Retiree Appreciation Day and will feature AAFES vendors, concessionaires and local food trucks, as well as bounce houses and kid friendly activities near the playground at the PX. After a solemn walk through the Boots on the Ground display, grab a bite to eat and let the kids or grandkids play.

Retiree Appreciation Day (RAD) 2016 will also be held on Saturday, in the same location as the Veteran Benefits Fair. Opening ceremony will feature SMA (Ret) Kenneth Preston as guest speaker and will begin at 1230 with all events-static displays, information fair and Health Fair in the same building.

As always, we will offer you the opportunity during registration to add your email address to our distribution list so we can send you updates on benefits and changes directly to your email inbox. After registration, you will be able to roam through the activity hall or reserve yourself a seat for the opening ceremony.

Blanchfield Army Community Hospital will sponsor a health fair to provide preventive health, dietary, height/weight, blood pressure screenings and other valuable information related to your health. Influenza, Pneumonia and Shingles vaccinations will be available for Retirees and Spouses.

The World Class, 101st Combat Aviation Brigade Dining Facility (DFAC) will serve an exceptional brunch from 1030-1300 for \$6.25
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RSO's Corner

TRICARE for Life and Other Health Insurance

By Ted Faulkner, Fort Campbell RSO

Almost daily I receive calls from Retirees who are turning 65. Inevitably, the call is a request for information regarding **TRICARE for Life (TFL)** with questions ranging from how to enroll to whether the Retiree should continue to pay for other health insurance (OHI) they have from their or their spouse's former employment. As this is a critically important issue, let's spend a few minutes to help understand what is at stake and steps that must be taken when turning 65.

TRICARE for Life is wrap-around health coverage that supports Medicare by paying allowable health care costs that Medicare does not. Costs involved are the monthly payment for Medicare that comes automatically from the Retiree's Social Security. TFL does not cost the Retiree anything, but acts as supplemental health insurance in that it pays all allowable costs that Medicare does not. If a Retiree has other health insurance from a former employment or from a spouse, TFL becomes the last payer, paying after Medicare and other health insurance have paid what they are allowed. Remember, when using TFL, TRICARE is your supplemental health insurance, at no cost to you.

Many Retirees have other health insurance from current or former employment or from a spouse's current or former employment, such as Blue Cross/Blue Shield or Mailhandlers. The question on their minds is this: "Is it worth it for me to cancel Blue Cross/Blue Shield to take TRICARE for Life?" The answer is at once both simple and complicated.

First, understand the difference be-

tween TRICARE Prime and Standard. Prime (if you live in a Prime Service Area-<http://www.tricare.mil/PSA>) is relatively inexpensive with an annual enrollment fee for a family of around \$568 and a \$12 cost share when visiting a doctor or specialist. Standard has a \$300 annual deductible for families (\$150 for single) and a 25% cost share for every doctor visit, including specialists. Most importantly, all TRICARE plans have an annual \$3000 catastrophic cap (maximum out-of-pocket) in a fiscal year. So what does this mean to you, the Retiree? The most any Retiree will pay for allowable charges in any fiscal year is \$3000. For those that have Prime, it is unlikely this will ever happen. It is possible, however, for those who have Standard to reach \$3000 in a fiscal year. But when that happens, TRICARE covers all other allowable charges until the fiscal year ends. So, if you budget for health care and have Standard, you would put away \$250 a month in order for the \$3000 catastrophic cap to be covered. This makes it seem like TRICARE Standard costs \$250 a month plus the annual deductible.

Now it gets complicated. Say you are turning 65 in six months, but your wife is two years younger than you. You will soon have TFL but your wife will not be eligible until she qualifies for TFL at age 65. You currently have Blue Cross/Blue Shield from employment in the post office, for which you pay \$450 a month for yourself and your wife. Blue Cross/Blue Shield says that you must continue with family coverage even if you are on Medicare (a very common situation). You currently do not use

TRICARE at all. In order for you to have TFL you must enroll in Medicare Part A and B. Part B will cost you \$114 a month which will come automatically out of your Social Security. But what about health care for your wife? If you keep Blue Cross/Blue Shield you will continue to pay \$450 a month. But if you change to TRICARE Standard the cost will be less by about \$200 a month. A strategic question at this point is whether your wife's primary care manager is a participating provider with TRICARE. Simply ask your provider (but make sure you clarify they are a participating provider, as some offices will "take" TRICARE, but are not in the network, causing headaches and extra costs for the Retiree). If the provider is not in the network and your wife doesn't mind finding a new provider, make the change and save some money. Or, stay with Blue Cross/Blue Shield until she reaches 65 and qualifies for TFL. At that point you will both pay automatically out of Social Security and you cancel Blue Cross/Blue Shield.

A word about supplemental health insurance. Supplemental health insurance can be worth your while if you are on TRICARE Standard because you may reach the catastrophic cap using Standard. This is not likely with Prime or TFL. Supplemental health insurance really only helps **prior** to reaching the catastrophic cap, as TRICARE covers all allowable charges after that. If the supplemental you choose will cover your costs and still cost less than \$3000 a fiscal year, it may very well be worth your while.

The TRICARE Retiree Dental Program (TRDP), managed by Delta Dental, has been providing Uniformed Services retirees and their families with affordable dental care since 1998. There are no age limits for you or your spouse, and you can enroll at any time. The TRDP offers you a wide scope of dental procedures to help you improve and maintain your oral health, with 100% coverage for routine diagnostic and preventive services like two exams, a set of bitewing x-rays and two cleanings in a 12-month period. What's more, a third cleaning is covered for diagnosed Type 1 or Type 2 diabetics (be sure to talk with your dentist to see if a third cleaning is right for you). Additionally, TRDP coverage is portable, meaning it travels with you. Whether you live stateside or overseas,

you have access to your TRDP coverage. And if you find yourself needing emergency dental services when you're traveling, you can rest assured that the TRDP's got you covered.

Benefits covered during the first 12 months of enrollment include basic restorative services (fillings), endodontics (root canal), periodontics (gum treatment) and emergency services. After the first 12 months of continuous enrollment more services become available, such as major restorative services (cast crowns and bridges), prosthodontic services (partials, dentures), implants and orthodontics.

Costs for TRDP are reasonable and there is a large, nation-wide network of providers. In this area, the annual deductible is \$50 per person but is limited to \$150 for a family. Expect

to pay around \$100 a month as a premium, with additional cost-shares for treatment beyond annual preventive services. The federal government requires monthly premium payments to be collected automatically through retired pay deduction, using one of six, available discretionary allotments. However, if you aren't collecting retirement pay, or the amount of your retirement is insufficient to allow the allotment, you'll need to complete a [EFT/RCC Payment Authorization Form](#) and have premiums deducted from your bank account or paid by a recurring credit card payment. If you don't establish an EFT or credit card payment before your first monthly premium is due, you may lose coverage.

For more information, contact Delta Dental at 888-838-8737 or www.trdp.org.

Wanted! Fort Campbell Retired Soldier Council Members

The Retired Soldier Council is your voice on issues important to you, the Army Retiree. Contact your council member for assistance with retirement related issues and they will attempt to remedy the situation or will forward it to me, the RSO. Listed is contact information for the Retired Soldier Council member closest to you.

We are currently looking for Army Retirees residing in the Clarksville/Hopkinsville area, as well as from Western Kentucky and Southern Tennessee. All types of Retired Soldiers (length of service, Non-Regular and disability) are eligible. If you would like to be a council member, contact the RSO.



Name	City	State	Phone
LTC Keith Huber	Franklin	TN	202-306-3841
CSM Marvin Hill	Memphis	TN	931-216-4702
Many-Bears Grinder	Nashville	TN	615-741-1959
MG Greg Gile	Memphis	TN	901-748-0569
COL Mark Held	Eddyville	KY	270-217-7815
LTC Ray Eldridge	Franklin	TN	731-435-0153
LTC John Dyess	Knoxville	TN	865-850-9960
LTC George Sowards	Bowling Green	KY	270-843-8921
LTC Harold Riggins	Clarksville	TN	270-707-6748
LTC Saul Espino	Brentwood	TN	615-482-0104
MAJ William Coke	Clarksville	TN	270-798-0597
MAJ Scott Puckett	Clarksville	TN	931-237-3413
CW3 Randall Whetsell	Clarksville	TN	931-561-5617
1SG Kristin Rodriguez	Clarksville	TN	931-249-7351
1SG Anthony Saluzzo	Clarksville	TN	931-431-3841
1SG Luther Holsonback	Enville	TN	731-608-1076
MSG Robert McBee	Hermitage	TN	615-942-5601
MSG Troy Hightower	Morristown	TN	423-581-9200
SFC Felicia Parker	Clarksville	TN	804-441-4063
SPC Joseph Glaude	Clarksville	TN	401-965-5542
Ms. Donna Faulkner	Adams	TN	270-798-9825
Ms. Sandra Steele	Clarksville	TN	931-237-6640

Survivor Benefit Plan Changes-Former Spouse

The National Defense Authorization Act for Fiscal Year 2016 (NDAA FY16), Public Law No. 114-92 § 641, amended the Survivor Benefit Plan (SBP) statute to provide a member who had made an election to provide SBP or Reserve Component SBP (RCSBP) coverage for a former spouse the ability to cover a subsequent spouse if the former spouse dies. The enactment of this legislation included provisions in the form of an open season period to accommodate members whose covered former spouse beneficiaries were already deceased when the legislation was enacted.

Military retirees may elect spouse SBP after the death of the former spouse under the following circumstances: Military retirees currently remarried at the death of a former spouse, have one year from the former spouse's death to notify the Defense Finance and Accounting Service (DFAS) they are electing spouse SBP coverage. Military retirees who were not married at the death of the former spouse have one year from the date of their first marriage after the former spouse's death, to notify DFAS they are electing spouse SBP coverage. Married military retirees whose former spouse died prior to the enactment of this law have until November 25, 2016, one year from the law's enactment, to notify DFAS they are electing spouse SBP coverage. All requests for spouse SBP coverage after the former spouse's death must be made in writing, signed by the military retiree and submitted to DFAS within the above applicable time frames. Copies of the former spouse's death certificate, if not previously provided to DFAS, and the marriage certifi-

cate for the new spouse must be enclosed with the request for spouse SBP coverage.

DFAS identified 2,983 retirees who are eligible to change SBP coverage from Former Spouse to Spouse Only. Letters were mailed to these retirees during the week of 22-26 February, advising them of the option to change, the process to do so and the timeline. You may disregard this letter if you are not currently married or if your former spouse SBP coverage was discontinued for any reason other than the death of your covered former spouse.

If you are a fully paid up member, who has completely paid his or her SBP premiums, there is no further cost for you if you chose to extend the coverage to your current spouse. If you have an interest in making the election, please complete the final election form mailed to you with the notification letter. Please make sure you enclose the following documents with your election:

- Certificate of Death for the Former Spouse
- Marriage Certificate for Current Spouse
- Birth Certificate for Current Spouse
- Final Election Form for Paid Up Retirees

If you are not a paid up member and you have an interest in making the election, please complete the expression of interest form mailed to you with the notification letter. Please make sure you enclose the documents listed above with your expression of interest. Once DFAS receives your expression of interest with the necessary supporting documents, they will prepare an estimate of the costs associated with the coverage, and any retroactive premiums due from the effective date of the coverage. You

will be provided this estimate, along with a blank "Final Election" form. Once you have reviewed the figures, if you decide to elect the coverage, you will need to complete and sign the "Final Election" form and return it to DFAS. The election must be made with the form provided or in writing and must be received by the Defense Finance and Accounting Service-Cleveland with a postmark on or before November 24, 2016.

Once made, this election is irrevocable. Coverage may only be established at the level of coverage previously elected for your former spouse. The member is responsible for all premiums due from the effective date of the election. The option to cover a current spouse during this open season will run through November 24, 2016. Required forms must be received by the Defense Finance and Accounting Service-Cleveland with a postmark on or before November 24, 2016. Elections will become effective as follows:

Married ON the Date of the Death of the Former Spouse – If you had been married for at least 1 year on the former spouse's date of death, the effective date is the 1st day of the 1st month after the date of death of the former spouse.

Married AFTER Death of the Former Spouse – If you married after the former spouse's date of death (or in the 1 year period preceding the date of death of the former spouse), the effective date is the 1st day of the 1st month after the 1st anniversary of the marriage.

If you have any further questions, you can contact a DFAS customer service representative at 800-321-1080 or 216-522-5955.

Soldiers and Families for Life Appreciation Week Continued

(please try to bring exact change). We strongly recommend you eat at the DFAC so you can see just how far meals have come in the Army from the days of the "chow hall." All attendees, including Veterans, Retirees and Family Members are invited.

Fort Campbell units, including the 101st Airborne Division and 52d Ordnance Division, are scheduled to provide numerous static displays manned by Soldiers who have recently returned from a tour of combat duty. The displays will feature weapons and equipment currently being used by Soldiers in Operation Freedom Sentinel in Afghani-

stan and other operations around the world.

As in the past, there will be opportunities to tour Fort Campbell, but this year it will be a bit different. Rather than having the tour at the end of the day, we will have our buses drive a continuous "route," allowing you the flexibility to spend as much time as you like at the venues throughout the day. Additionally, there will be buses dedicated to taking attendees to the DFAC and back to the event location. The Engagement Skills Trainer, Museum, Unit Memorials, Dining Facility and the Air Assault School (with

demonstrations) will be on the route and available from 1000-1400.

Don't forget about all of the great supporting organizations for you to talk with at length, including the Department of Veterans Affairs, Veterans of Foreign Wars, the Fort Campbell Historical Society, Defense Finance and Accounting Service, Disabled American Veterans and more. Please RSVP no later than 16 September 2016 at 270-798-3174 or at: usamy.campbell.imcom.atlantic.mbx.dhr-mpsddretire@mail.mil so we can have an accurate headcount for the DFAC. And tell a Veteran friend about the event and invite them to come, as well.

Why Wait!?! Online Appointments for ID Cards

A new online system allows ID card holders to make appointments at the Fort Campbell ID Card office from nearly anyplace with internet access. Make an appointment today <https://rapids-appointments.dmdc.osd.mil>. Enter zip code **42223** and select the location: **MPSD**.

ID Card Renewal Locations *Most Require Appointments*

State	City	Unit	Address	Telephone
Alabama	Redstone Arsenal	Military Personnel Division	Honest John One Stop	(256) 313-0018
Kentucky	Fort Campbell	Military Personnel Services Division	2702 Michigan Avenue	(270) 798-2424
Kentucky	Fort Knox	Military Personnel Division	25 W. Chaffee Ave.	(502) 624-1667
Kentucky	Louisville	123rd AW Kentucky ANG	1101 Grade Lane, Bldg 1101	(502) 413-4210
Kentucky	London	1149th FSC, 1-149th INF	20 State Police Road	(502) 607-5461/5462
Kentucky	Owensboro	AG HQ 206th ENG BN	3300 Tamarck Rd	(502) 607-3227
Kentucky	Bowling Green	HQ 149th Brigade Support Bn	920 Morgantown Rd	(502) 607-2213/2214
Missouri	Cape Girardeau	AG HQ MO Cape Girardeau	2626 Independence St.	(573) 339-6209
Tennessee	Chattanooga	NOSC Chattanooga	4051 Amnicola Highway	(423) 698-8955
Tennessee	Chattanooga	Chattanooga ANG Armory	1801 S. Holtzclaw Ave.	(423) 634-3883
Tennessee	Memphis	164th AW Tennessee ANG	4593 Swinnea Dr., Bldg 4607	(901) 291-7220/7586
Tennessee	Millington	NSA Mid-South	522 Integrity Dr., S-456	(901) 874-6419
Tennessee	Nashville	118th AW Tennessee ANG	240 Knapp Blvd., Bldg 801, Rm 171	(615) 660-8607/8604
Tennessee	Nashville	AG HQ TENNESSEE ANG	3041 Sidco Dr.	(615) 313-0594
Tennessee	Mt. Carmel	HQ 3/278 ACR	399A Hwy 11W	(423) 256-7717
Tennessee	Knoxville	Knoxville National Guard Armory	3330 Sutherland Ave.	(865) 582-3277/3270
Tennessee	Knoxville	134th ARW McGhee Tyson ANG	134 Briscoe Dr.	(865) 336-3254/3292
Tennessee	Tulahoma	Arnold AFB	111 Von Karman Rd.	(931) 454-5453/4009

You may also use the internet to find locations by going to
<http://www.dmdc.osd.mil/rsl/appj/site?execution=elsl>

Gray-Area Retirees Not Receiving Retired Pay

Not all Soldiers retire from active duty. In fact, a great many spend most of their career in the Army Reserve or Army National Guard and eventually qualify for a non-regular retirement. Surprisingly, many of these Soldiers, while qualified, do not draw retired pay when they should. More about that in a minute.

First, some background-the qualification for retirement for these Soldiers is much different than active duty, where a Soldier must serve at least a total of 20 years of active service. Reserve/ARNG Soldiers also must have 20 years of service, but not necessarily on active duty. Instead, they are required to earn 20 "good years" towards a non-regular retirement. Good years consist of earning at least 50 points per year. For specific information regarding retirement points, go to <https://www.law.cornell.edu/uscode/text/10/12732>.

Once a Soldier has 20 good years toward retirement, they will receive a Notification of Eligibility for Retired Pay at Age 60 (NOE), also called a 20 year letter. These Soldiers are now considered gray-area retirees (they are in a gray area between serving and

drawing retired pay). Gray-area retirees are authorized a Reserve Retired ID Card (Red card) and their dependents receive a brown, dependent card. While most ID Card benefits are authorized, TRICARE is not until the Soldiers begins to draw retired pay and is 60 years old. Some active duty mobilizations and calls to active duty count toward drawing retired pay earlier than 60 years old. For more information go to <http://www.military.com/benefits/veteran-benefits/guard-reserve-soldiers-and-reduced-age-retirement.html>. Additionally, if a gray-area retiree is allowed to draw retired pay early, TRICARE is still not authorized until age 60.

How is it possible that some Soldiers are authorized to receive retired pay, but don't? Great question! The most common reason is that the Human Resources Command (HRC) Office of Non-Regular Retirements does not have correct contact information for the Soldier. HRC attempts to communicate with the Soldier via the US Postal Service using the most recent mailing address in DEERS. If a gray-area Retiree does not keep their mailing address updated in DEERS, there is no way for HRC to communicate with

the Retiree. This means that the retirement packet, sent one year in advance of a Retiree's 60th birthday, will not be received and the information needed to establish a retired pay account won't be sent back to HRC by the Retiree. No paperwork equals no retired pay.

If a gray-area Retiree is over 60 and is not receiving retired pay or still hasn't received any correspondence from HRC regarding their retirement, contact HRC at 502-613-8950. They will speak to a non-regular retirement specialist who will assist in getting the required information to the right place or note specific forms required to apply for retired pay below.

So, please tell a friend, co-worker, fellow parishioner, anyone who is or knows a gray-area Retiree, about what you read. Encourage them to update their DEERS information if they change addresses. Or have them call HRC to get their retirement squared away. Getting the word out about this will rely on Soldiers taking care of Soldiers, something that retired Soldiers still do best.

Documents required to process non-regular retired pay

- ◆ A completed Application for Retired Pay Benefits (DD Form 108) signed (original signature) and dated by the Soldier.
- ◆ A completed Data for Payment of Retired Personnel (DD Form 2656) signed (original signature) and dated by the Soldier.
- ◆ A completed Direct Deposit Authorization (DD Form 2762 or SF Form 1199A) form from a financial institution.

In addition, you need to provide copies of the following forms, as appropriate:

- ◆ National Guard retirees - final NGB Forms 22 and 23 and Notice of Eligibility (20 year letter).
- ◆ Reserve soldiers - Form 249-2-E that was provided to you by HRC (formerly AR-PERSCOM) and NOE (20 year letter).
- ◆ DD Form 214, mobilization orders and orders transferring to Retired Reserves if applying for Reduced Age Retirement.
- ◆ Divorce Decree, Marriage licences.
- ◆ Any documents substantiating additional retirement points, promotions, reductions in rank, etc.

Mail to:

Commander

U.S. Army Human Resources Command

ATTN: Army Personnel Records Division AHRC-PDP-TR

1600 Spearhead Division Avenue, DEPT #482

Fort Knox, KY 40122-5402

Army Knowledge Online (AKO), once the mainstay for Retirees to keep in touch with peers and access information, is no longer accessible by Retirees. Instead, Retirees and Family members now use online, self-service sites through the more secure Department of Defense (DoD) Self-Service Logon, called "DS Logon." DS Logon is a secure, self-service logon ID account that allows people affiliated with the DoD or the Department of Veterans Affairs (VA) access to numerous websites using a simple username and password. DS Logon meets all security requirements when Common Access Cards (CAC) are not available.

DS Logon accounts are available to anyone who is registered in the Defense Enrollment Eligibility Reporting System (DEERS) and offer free access to websites of major retiree benefit organizations at the click of a mouse. Websites that allow access with DS

Logon include eBenefits, myPay, My HealthVet, myTRICARE, RAPIDS Self Service and Tpharm Express Scripts, among others. Access to these websites will allow you, at a minimum, to request verification of pay letters, tax statement forms (IRS Form 1099/IRS Form 1095), review your retiree account statement and make pay changes to your retired pay account. Additionally, you will be able to manage your TRICARE and VA accounts, as well as many others, all with the same user name and password.

There are two versions of DS Logon accounts-Basic and Premium. However, only Premium accounts allow full access to all associated websites. To obtain a DS Logon account, visit the "DS Logon – My Access Center" at <https://myaccess.dmdc.osd.mil/identitymanagement/authenticate.do?execution=e2s1>. On this website, users may set up a basic account or upgrade to a premium account. The reg-

istration process is quick and easy, using DEERS databases and remote proofing questions to establish your identity. To watch a video explaining the registration process, go to <https://www.youtube.com/watch?v=szbYUKhbB7A>.

Retired Service members may also obtain a DS Logon account at an ID Card facility during the ID card issuance process. Those who have a common access card (CAC) must register using their CAC, but having done so provides automatic premium access. Users who cannot complete any of these processes can obtain a DS Logon premium account by visiting a VA Regional Office, (locations can be found on the "DS Logon-My Access Center" website). Once you have completed the registration process your DS Logon becomes your permanent logon ID, providing ID authentication 24 hours a day, 7 days a week.

Do You Want to Stay on Top of Benefit Changes?

The Retirement Services Office sends email updates whenever there are changes to benefits, programs, basically anything related to your retirement. This is a great way to stay in touch between mailings of the Army Echoes and this bulletin. If you would like to receive updates such as these, please send an email requesting to be added to the distribution list to usarmy.campbell.imcom-atlantic.mbx.dhr-mps-d-retire@mail.mil.

Need to Update Personal Information?

If you need to make a change to your records, such as a name change due to divorce or remarriage or if your birth date on record is incorrect, you have a few options.

First, you may email Human Resources Command (HRC) and request the change. Write an email, attach the scanned supporting documents and email to askhrc.army@us.army.mil. Bear in mind, however, that any personally identifiable information (PII) sent to this address cannot be secured. As with any email that is not encrypted, there is a possibility that the PII can be stolen.

You may also make a change to your records by writing a letter requesting the change or submitting a Standard Form-180 by mailing it to HRC. SF 180 can be located on the internet by typing the name of the form into any web browser such as Internet Explorer, Mozilla Firefox or Google Chrome. Remember, any correspondence to HRC should include the full name of the Retiree, social security number, mailing address, and telephone number along with the supporting documentation such as marriage license, divorce decree, or court order that relates to the request.

The address to send a hard copy request is:

**Commander, Human Resources Command
ATTN: AHRC-PDR-V
Department 420
1600 Spearhead Division Avenue
Fort Knox, KY 40122**

Important Telephone Numbers

Ft. Campbell Retirement Services Officer-Theodore (Ted) Faulkner-(270) 798-5280 or theodore.w.faulkner4.civ@mail.mil

Ft. Campbell Assistant Retirement Services Officer- Julius Anderson- (270) 798-3310 or julius.s.anderson.civ@mail.mil

Non-Regular Retirement Office, Fort Knox (Gray Area Reservist)-(502)-613-8950

Ft. Campbell I.D. Card Office- (270) 798-2424

Ft. Campbell Casualty Assistance Center- (270) 798-2085/4727

Ft. Campbell Legal Assistance Office- (270) 798-4432

IHG Army Hotel (formerly Turner Guest House)- (270) 439-2229

Fort Campbell Commissary- (270) 640-4008

Fort Campbell Post Exchange- (270) 439-1841

DFAS-Cleveland- (800) 321-1080

Department of Veterans Affairs- (800) 827-1000

TRICARE North (Healthnet)- (877) 874-2273

TRICARE South (Humana)- (800) 444-5445

TRICARE Mail Order Pharmacy-(877) 363-1303

TRICARE Retiree Dental Program- (888) 838-8737

Social Security Administration- (800) 772-1213

DFAS Cleveland-Retired Pay Mailing Addresses	
Retired Pay Changes	SBP Changes /Annuitants
DFAS U.S. Military Retired Pay P.O. Box 7130 London, KY 40742	DFAS U.S Military Annuitant Pay P.O. Box 7131 London, KY 40742



Retirement Services Office
IMCB-HRM-RS
2702 Michigan Avenue
Fort Campbell, KY 42223

SOLDIER FOR LIFE